



Examples of the behaviours in dogs and cats we can often help overcome:

- ✓ Fearfulness/Nervousness
- ✓ Hyperactivity
- ✓ Not following instruction
- ✓ Excessive barking
- ✓ Mood swings
- ✓ Destruction
- ✓ Excessive chewing
- ✓ Aggression - all forms
- ✓ Poor car travel
- ✓ Depression
- ✓ Inappropriate toileting
- ✓ Pulling on lead
- ✓ Chasing
- ✓ Separation problems
- ✓ Urinating in the house
- ✓ Defecating in the house
- ✓ Spraying in the house
- ✓ Scratching indoors
- ✓ Introducing a new cat into the household



Our cat behaviourist can offer advice on many other cat subjects, including:



- ✓ Kitten Socialisation
- ✓ Hand rearing kittens
- ✓ Improving environmental enrichment
- ✓ How to make life easier for your geriatric cat

Contact & Bookings

Contact Drove Behaviour Services:
behaviour@drovets.co.uk

Drove Veterinary Hospital
07974 724463

Evening and weekend appointments are available. Please ask for details.

www.drovets.co.uk

Drove Branch Surgeries

Drove Veterinary Hospital
252 Croft Road, Swindon, Wiltshire, SN1 4RW
Telephone: (01793) 522483

Abbey Meads Branch Surgery
Elstree Way, Abbey Meads, Swindon, Wiltshire SN25 4YX
Telephone: (01793) 728728

Lambourn Branch Surgery
19 High Street, Lambourn, Berkshire RG17 8XL
Telephone: (01488) 71505

Marlborough Branch Surgery
51 London Road, Marlborough, Wiltshire SN8 2AJ
Telephone: (01672) 512043

Moredon Branch Surgery
10 Moredon Road, Moredon, Swindon, Wiltshire SN25 3DQ
Telephone: (01793) 614461

Stratton Branch Surgery
Unit 6 Hobbly Drive, Stratton, Swindon, Wiltshire SN3 4NS
Telephone: (01793) 821821

Taw Hill Branch Surgery
26 Aiken Road, Taw Hill, Swindon, Wiltshire SN25 1UH
Telephone: (01793) 725514

Wootton Bassett Branch Surgery
12 Bath Road, Wootton Bassett, Swindon, Wiltshire SN4 7DF
Telephone: (01793) 852466

24-HOUR EMERGENCY CARE

Telephone: (01793) 522483

We offer 24-hour emergency care with dedicated vets and nurses at our hospital at 252 Croft Road, Swindon, Wiltshire SN1 4RW

All calls are answered personally and you can be assured that the vet on call is a member of our practice. We do not use any deputising services. Please telephone first - we can get vital equipment ready and advise you what to do. It is always best to transport casualties to the hospital as this is quickest and most beneficial to your pet as life support equipment will be ready to hand.



Drove Behaviour Services

Cat and Dog Behaviour Counselling & Dog Training



Enjoy your dog and cat...

Welcome...

Drove Behaviour Services is based at our hospital in Wroughton, and is headed by Donna McDonnell, a highly qualified Dog Behaviourist. The team includes five trainers and behaviourists, one of whom is Jenny Harrison, who specialises in cat behaviour.

Donna and her team offer many services to help you and your pet get the most out of life and create a relationship of mutual understanding and enjoyment. Methods used to change your friend's behaviour are kind and respectful, finding the cause and motivation rather than by using fear and force.

What is Behaviour Counselling?

Taken literally it just means the teaching and discussion of dog and cat behaviour. In practice, it is a team effort between someone who wants to know why the animal behaves the way it does and someone with the answer.



We offer these types of service to help you:



Tailor-made obedience training (1 hour)

Together we create a training package to suit your own requirements. Each session is for one hour and you can have as few or as many as you wish. We come to your home and together we train your dog first in the home, then the garden and finally out in the 'real world'. This suits both puppy and adult dog. Great fun!



Behaviour Clinic for dogs and cats (30 mins)

A consultation at the veterinary clinic, in which we discuss a particular behavioural issue. Our recommendations may be all you need but this time also gives you the opportunity to assess whether a consultation with our behaviourists in your home is needed instead.

(Please ask if your concern is one that is suitable for discussion at the clinic).



Behaviour Counselling (1 or 2 hours)

In your home we complete a questionnaire together, to help determine the cause of any unacceptable or worrying behaviour. The conclusion and subsequent recommendations are sent to you in a report, and our behaviourist will be available afterwards should you have any questions or concerns - the support does not end when they leave your home. The number of consultations needed depends on our findings and you may be able to claim this fee back on your pet insurance.



Environmental Enrichment

Appointment at the veterinary surgery to discuss ways to give your cat a happier and more fulfilled life. This includes ways to allow your cat to imitate hunting behaviour indoors, to offer places to hide and relax and ways to help ageing pets to adapt.



Drove 'Puppy Training School'

At 3 weeks old puppies start to learn and enter the 'Socialising Period' during which they can learn to either tolerate things or fear them - which would you prefer? If you don't train, habituate and socialise correctly when young you could end up with behaviour problems - don't waste this opportunity.

- ✓ Set courses that cover all aspects of the 'puppy' experience
- ✓ Run on Saturday afternoons or Tuesday evenings at a choice of two locations
- ✓ Open to all pups up to 22 weeks old at the start of the course
- ✓ Maximum of 8 pups per class, so book soon!
- ✓ Venues are 'puppy proofed' so no need to wait for the full vaccination course to be completed



Adult Dog Training (Available from January 2012)

- ✓ Courses run on Saturday afternoons
- ✓ Number limited for a more personal experience, so book soon!
- ✓ Designed to minimise unnecessary stress for dog and owner!
- ✓ Wide range of exercises and experiences covered



Socialising Walks

For non-aggressive dogs who simply want more opportunity to make doggy friends while their owner learns how to interpret their body language and improve their social skills and manners. **Please ask for details.**



Good Quality Merchandise

Everything from good quality treats and anti-anxiety remedies like Adaptil (D.A.P.) and Feliway to effective harnesses and head collars. There are also the best books, tough toys and training tools.